

# Building BRV An entrepreneurial love story





- Sketches by Darlene Lowe

# Building BRV An entrepreneurial love story

d and Darlene Lowe were successful and Ed dropped by to check on the progress. entrepreneurs who wanted to help "I was up on a ladder when he walked in," future generations of business owners, Darlene recalls. "We had never met, and I didn't which led to the creation of the Edward Lowe know much about Ed except that he was a local Foundation. An integral part of their legacy wasbusinessman; he hadn't gotten famous yet." the development of Big Rock Valley (BRV), the Yet there was an immediate connection. foundation's headquarters property and learning We were instant soulmates," Darlene says. Ed campus in southwest Michigan. Married later later wrote that "Lightning hit me with a silver in life, Ed and Darlene didn't have children bolt... I fell in love and didn't even know it." together, but viewed BRV as their common A few weeks later, Ed hired Darlene to child. Indeed, it embodies their central DNA: decorate a lake cottage on some property he a strong work ethic, appreciation for aesthetics, had recently purchased. This led to a long love of the land — and a passion for building list of projects, ranging from the design RI FRUSRUDWH RIÀFHV IRU / and improving things.

#### The meet-cute

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development of Jones Is Back, a tourist

their introduction was impromptu and brief. Jones Is Back was a pivotal point in Ed and An interior designer, Darlene was helping som®arlene's relationship. The multiyear project friends, Jean and Tom Thornburn, wallpaper a caused them to spend increasingly more time kitchen in a house they were renting from Ed, WRJHWKHU DQG LQ WKH\





Their union was an unusual blend of chemistry and compatibility. Both came from modest upbringings. Both were hardworking, upbeat and creative. Both had a special gift for transforming the ordinary into the extraordinary.

Born in St. Paul, Minnesota, Ed moved WR 0DUFHOOXV 0LFKLJDQ L Even as a child, he was constantly looking for opportunities and coming up with enterprising ideas. For example, he generated pocket money by selling scrap metal and picked up discarded popsicle sticks to trade in for prizes. He built his own scooter by recycling wheels from an old baby buggy.

) D V W I R U Z D U G W R Z K H /L W W H U W K H Z R U O G · V À U V W the next four decades he grew the business to

PLOOLRQ LQ DQQXDO VDC employees. During his lifetime, Ed secured more WKDQ SDWHQWV WUDGHP 0DQ\ RI WKHVH ZHUH XQUHOE EXVLQHVV VXFK DV D SDFND and an artisan glass company.

Darlene grew up in nearby Three Rivers, Michigan, excelling at both athletics and art. In high school she was a cheerleader, played basketball, softball and volleyball and was on the track team, where she was known for her ability to outrun classmates, even boys. She won numerous art competitions, including a

chairman and president of the Edward Lowe scholarship that enabled her to attend Albion College. In addition, she served as a class Foundation. "In contrast, Darlene is patient, RIÀFHU HDFK \HDU LQ KLJK lewelkand kadom. (Skoe's chados khatik , do let fin val deviet president of Albion's freshman student council. way, and has never felt the need to be out front.

0 D U U L D J H W R K H U À U V Wwhikitx nvade Dhoer G gizeqt voo un Recoratian the Gond Darlene to farm life, where she managed a SRXOWU\ EXVLQHVV ZLWK with the daily responsibilities of candling, grading and delivering eggs to customers while raising three young children - Darlene IRXQGZD\VWRÁH [KHUDU WArels & MVolt flütu Pex she Explain 6. KSet mehow ]

sounding board for Ed."

DarleneLalisouserQed as EdisvtranslatorQ"Ed was a true visionary, and he could often confuse employees and even friends because they didn't always know if he was talking about the past,

#### ±(EVPIRI YRHIVWXERHW QI 8LMW MW GPIEV [EXIV EJXIV E PMJIXMQI MR XLI

turned a farmhouse into a showplace, decoratebad the ability to know what time zone Ed was OLYHVWRFN VWDOOV DW +operating in." Thrisbedame/partieularly.helpfolW D community college and eventually launched herwhen she joined Edward Lowe Industries RZQ LQWHULRU GHVLJQ EXVĽ(Q,HVLVQ LQ DV YLFH SUHVLGHQW facilities planning. During conferences and

#### A perfect partnership

board meetings (often the only woman in

Ed and Darlene's energetic and enterprisingthe room), Darlene typically said little during natures made them kindred spirits (both were presentations. Yet before the meeting wrapped 0\HUV %ULJJV, 173 SHUVRQ DpQsbe/WasVallwSylslaskedHoWheWolkpinHon - and also had complementary skills. interpretation of Ed's comments.

(GZDV RQH RI WKH PRV WD281ehR OD fed vstandel met Ed/wto Re On one oriented individuals I've ever met, but he could RI KLV PHPRLUV ´7KLV LV OLNH of clear water after a lifetime in the desert." run people over at times," says Dan Wyant,



During their marriage, the Lowes owned several residences, including a townhouse in Chicago and a ranch in Florida. Yet BRV was where they felt most at home.

#### **BRV** buildout

DUOHQH PRYHG WR %59 LQ
PRUH WKDQ DFUHV
A portion of BRV was a working farm
ZLWK FURS ÀHOGV DQG SDVW
cattle that Ed was breeding. Yet the majority of
property consisted of woodlands and wetlands,

% 59 EHJDQ ZLWK D D Fit Under Style arms and DaQs Gall (lake. ERXJKW LQ RQH RIKLV 51 D FIR GLQUH LFXHV QUIR RIPODFLHUV hunting sites. With a penchant for real estate, valleys and deposited numerous boulders on the he continued to buy adjacent property and was property, which led to its name. fond of saying, "I don't want to own all the land, %\ (GKDGEXLOW DFL just the land that's next to mine." By the time and begun to blaze a few trails through the woodlands (one of his favorite weekend pastimes was running a bulldozer). Now with Darlene at Ed's side, BRV began a slow but steady metamorphosis. New structures were created and existing ones were improved. although the couple took great care to maintain the land's natural beauty.

"Ed took the lead on structural issues and layout — but always with Darlene's input," says Mike McCuistion, who began working for DQG VHUYHG DV W (G LQ president of physical resources. "Darlene ran WKH LQWHULRU GHVLJQ VLG GHWDLOV 3URMHFWV ZHUH with lots of changes."

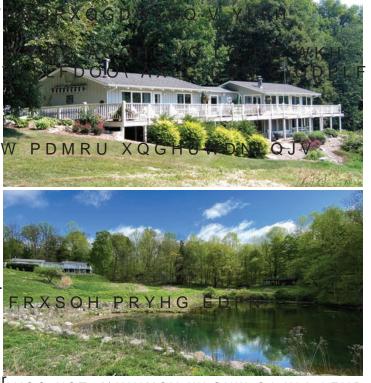
#### His and her houses

2QH RI WKH /RZHV ÀUVW PDMRU XQGHC was to transform a dilapidated barn into an impressive residence. The hayloft became a sitting room and bar while the downstairs became a large dining room. The original roughhewn beams and interior walls were left intact; however, wings were added on both sides of the barn to accommodate other rooms.

2QFH FRPSOHWHG WКН and forth between the Barn House and the cabin. "I considered the Barn House to be my home and Ed considered the cabin to be his."







#### &MK 6SGO :EPPI] RSX SRP] VI¾IG PSZI SJ XLI PERH ERH LMWXSVMG MRWMKLXW MRXS XLIMV ZEPYIV

Billieville, which today serves as a hub for the WR WKH HDUO\ V DQG WK foundation's retreat facilities, began life as two modern conveniences, they tried to preserve SROH EDUQV : KHQ - RQHV, \as \au\u00ebff of the Grig\u00ebfallsQuQtuleDa\u00ebfolsible. WRXULVW YHQXH FORVHG LNQamed after/\u00ebbf bf farmPf@n\u00ebliesUhlat\u00ebfolsible. antiques were sold at auction. "Yet we kept the owned them, the buildings were used for both best and put them in the barns," Darlene says. RIÀFH VSDFH DQG JXHVW TXD

To make these storage areas more interesting, the Lowes asked their craftsmen to<u>Creative repurposing</u> construct facades so the buildings appeared to In addition to their passion for historic be part of an old western town. Ed christened structures, Ed and Darlene were enthusiastic the area "Billieville" after Darlene's middle antique collectors and liked to repurpose name (Billie).

Shortly after that, Ed moved his corporate RIÀFHV IURP GRZQWRZQ & DV•VFRvS & dQalil MoadVb&cc@r& WeWe Krought to % HQG DQG KH HVWDEOLVKHGBRV ahd do Roberted into AdditionaRdulest himself at BRV. The property also became the site of a research and development center. As the number of employees based at BRV grew, one of Billieville's barns was partially cleared DQG ÀQLVKHG WR UHVHPEOH @a@ ptroft@asedVaDaY buddt@n inZB6yInE Kalls, became a spot to convene and relax. About the server time Ed and Darlage have

About the same time, Ed and Darlene began to renovate farmhouses that were included on land they purchased to expand BRV's boundaries. Some of these homes dated back

 A nearly Quaker church was purchased and relocated to BRV. The group that built WKH FKXUFK LQ KDG EH





\*VSQ XST 3R XLI 4&- KSPJ GSYVWI FMVXLHE] TEVX] ERH IQTPS]IIW SR

Underground Railroad. At BRV the church has been used for weddings, baptisms, community meetings and memorial services.

 An industrial steam boileasycut in half and used to create a grill at Billieville and a ÀUHSODFH LQ (G·V RIÀFH E

During an antiquing trip to Mattawan, 0 L F K L J D Q (G D F T X L U H G Z R which he brought to Big Rock Valley. Some were U H S X U S R V H G D V Á R Z H U E H G V L Q W R K R W W X E V D Q G Z H U H whimsical golf course.

To play pickle barrel golf, duffers move from hillside to hillside and try to hit golf balls into the large barrels. If a ball lands in the barrel what's known as a "pickle in one" — you score

SRLQWV : KHQ WKH EDOO O large circles drawn outside the barrel, players can VWLOO VFRUH ÀYH SRLQWV I points for the outer ring). The Lowes began to host annual Pickle Barrel Invitationals for Edward Lowe Industries employees, brokers and suppliers — and today the foundation proudly continues the tradition for our retreat guests.

Even on the weekends, the Lowes were constantly improving BRV. "Ed would get on the bulldozer or Bobcat and stack rocks, and I would help by telling him which angle to place H ER, H (EVPIRI MR. GS WXYOL EXE Ether Ster Dation free Recalls. Weeking to out on the

#### **BUILDING BRV**

trails and walk, but it wasn't for recreation. It was a working walk. We would correct something or build something or plan something. We were always doing projects - that was our play."

"And, of course, after you build something, you want to use it and share it," she adds.

#### Celebrating BRV style

BRV quickly became the site for art shows, holiday parties and other celebrations. And WKRXJK (G ZDV KDUG FKDUJL Qhadon P Sol G wood wing Wate WW n Ed and Darlene oriented, he loved to entertain and had a joie de vivre that was infectious.

"He was the most fun person I've ever been around," says Darlene. "Talk to anyone about Ed DQG WKH ÀUVW WKLQJ / R Z H fun. And you went along for the ride."

Among memorable gatherings at BRV ZHUH VRPH RI (G.V ELUWKGD) IHDWXUHG D SDUDGH ZLWK HPpScheß ofteds Clothes, Githers in his shoes, bit his and wearing costumes that honored famous HQWUHSUHQHXUV )RU (G·V theme was a child's party, complete with pony ULGHV \*XHVWV GUHVVHG DV and Darlene, also clad in costume, surprised everyone by arriving in a helicopter.

"Darlene has a sense of humor that allows her to put up with and share some atrocious FORZQLQJ IURP PH µ (G VDLG author of my infallible principle: Make a lot of love and have fun together."

## **JN & LOVE**

d was a true romantic — and he loved to surprise people, especially me," Darlene says. One unexpected event, at least for Darlene, was her wedding in 1976. In December, Ed and Darlene were taking a road trip to Florida to visit her parents; on the way they planned a stop in Missouri to attend a party for Lowe's Inc. plant managers. Although engaged at the time, the couple

arrived at Bill Kapfer's house (where the party was being held), an organist began to play "Here Comes the Bride," and guests began to throw rice. "Travis Rose, one of the plant managers, was an ordained Whikister, and we were married which spot,"KH ZDV Darlene says.

Darlene recalls a Valentine's Day when she bought a package of old-fashioned valentines and left them all over the Barn House, tucking some in desk or by his coffee cup. "Well, he topped me," she Walks. AErlvibb WolkseGafter wolk / Bahlene found an 8x6-foot sign in front of the Barn House. On it, Ed vhad spray-painted "I to ve Dar!" insidera red heart.

On one of her birthdays, Darlene recalls being at the hair salon. Ed drove up in a pickup truck, and the cab was full of balloons. He brought the bundle into the salon, and Darlene thought they were all for her. "Instead, Ed gave one to each of the girls, and then the gave the last one to me, kissed me and left," Darlene says. "He was really clever. You couldn't top him for pranks."



After the Lowes launched the Edward /RZH)RXQGDWLRQLQ the property became more intentional. Ed and Darlene envisioned BRV as a place where:

- Entrepreneurs could gather with their peers, make new connections and access information to accelerate their success.
- Educational programs could be developed and tested.
- Individuals would learn to better understand larger ones. and support entrepreneurs.

With that in mind, the storage buildings at Billieville were converted into meeting rooms and a dining hall. The Lowes continued to buy property to expand BRV's borders, and additional facilities were built and renovated WR VHUYH DV RIÀFHV PHHV quarters.

As they adapted BRV for the foundation's Gphbyran (3), Rh (2) Pohlos (3) Ought to create a safe haven — a place that enabled entrepreneurs not only to unplug and relax, but also one that sparked creative thinking.

Quality was also a priority, and the Lowes implemented inspection protocols that Ed X V H G L Q K L V P D Q X I D F W X U L Q the Green Hat Program, these periodic, albeit surprise, inspections are still conducted at the foundation's facilities and grounds. The intent is to catch small problems before they escalate into larger ones

#### Focus on second stage

ngs at \$IWHU (G·V GHDWK LQ ooms WKH IRXQGDWLRQ·V FKDLUPD to VKH KHOG IRU \HDUV EHIRU and chairman emeritus. Under her leadership, the rated IRXQGDWLRQ QDUURZHG LWV PHH Wstage Lown pables Htthos D be yound the Hstathup phase that are focused on continued growth).

### **DESIGN INSIGHTS**

Darlene Lowe has been the driving force behind Big Rock Valley's aesthetics, from building interiors and exteriors to its landscaping. In keeping with the property's many historic structures, a 19th century Americana theme, which Darlene describes  $E W \pm G S Y R X V ] G P E W W M G <sup>2</sup> Y R M ½ I W$ grounds.

Getting started is always the hardest part of any project, Darlene says. Her secret for inspiration: Look to a recently completed project. "I pull an idea, whether it's a color scheme or leftover material, which gives me something to build on."

One of Darlene's hallmarks is to design in layers. Typically, she starts with the color theme for the entire house or building — not individual rooms. The WLI [SVOW SR ¾ SSVMRK XVIEX and eventually moves to window treatments, wall hangings, lamps and accessories — coordinating each layer throughout the entire project.

"Individual rooms become balanced by the elements you put together," Darlene says. "It always puzzled me when I was running Haymarket Design and clients wanted to do one room at a time. It all has to come together at the same time."

A staunch advocate of "form follows function," Darlene says it's critical to be open to change: "No matter how happy you are with the design and style of a building, you must always be open to changing it. Just as a company innovates as it grows, the design S J X L I J S Y R H E X M S R ´W F Y M P H changes in its programs and activities."





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## ON LEADERSHIP

Both Ed and Darlene were natural leaders, albeit with contrasting styles.

Ed's leadership style varied, depending on the situation, says Mike McCuistion: "With employees, he was typically a 'my-way-or-the-highway manager." Because he was the ultimate boss, Ed didn't have to sell his ideas, although he usually explained his logic behind them. Sometimes he would say, 'It might be fun if we...' or 'Let's try this and see how it works...' so that it didn't really feel like a directive. Other times, he would get frustrated with a process and say, 'Just get it done!'"

While Ed was a big-picture thinker, Darlene has a strong attention to detail. "Her leadership style is more consistent and relaxed," McCuistion observes. "She is very decisive, although willing to listen to different perspectives and use that input in her decision-making."

"I've always thought Darlene could have been a great politician," says Dan Wyant. "She has a tremendous ability to read the room, and she's very empathetic and able to connect quickly with people and put them at ease. And while she doesn't mind being in the background, she has no problem stepping up and taking charge."

Although their management MOs differed, Ed and Darlene were alike in their optimism and ability to take risks, Wyant adds. "Their positivity was contagious — and they inspired other people to take action." 2 Y H U W K H G H F D G H V W K H E H F R P H D Q D W L R Q D O H [S H U V and BRV has further evolved to support its entrepreneurial programs.

In addition to entrepreneurship, land stewardship has become a secondary mission for the foundation due to BRV's unique habitats. Innovative land management practices are used to preserve the property's biodiversity, and the foundation makes BRV available to academic researchers.

"Big Rock Valley has become much more than a physical space, for it embodies our culture and values," Wyant says. "In fact, I would say it's our secret sauce."

"People often ask how Ed and I dreamt of doing it," says Darlene. "Yet we didn't plan Big Rock Valley — at least, not in the beginning. It just evolved. We'd step into a project that we liked, and we'd do it. Then the project would lead to the next one."

2XU GHFLVLRQV ZHUH with me when he felt I was right and vice versa," VKH H[SODLQV ´\$QG ZH QHYH 3HRSOH DOZD\V ÀQG WKLV KI was true. I think it's because we respected each other's strengths so much."

"Someone once asked me who loved who the most," Darlene adds. "My response: Ed loved me the most, but I loved him more."

#### **BUILDING BRV**



"Just as a company innovates as it grows, the design of the foundation's buildings DQGJURXQGVVKRXOGUHÁHF programs and activities."

— Darlene Lowe



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